

16 June 2011



Charterpoint Ltd – Required supplier commitment to CSR

Dear Sirs,

Charterpoint Ltd has always expected our suppliers to operate in an environmentally responsible and acceptable method. As we have developed as a company we have integrated our CSR (Corporate and Social Responsibility) Commitment to ensure we have set effective, attainable and reasonable benchmarks for ourselves to meet in ensuring an ongoing improvement to the environment.

Within our approach to social and environmental improvements it is imperative that our suppliers share the same principles in line with the criteria set out in our CSR Commitment.

Therefore, Charterpoint Ltd now require all our suppliers to:

- define, deploy and sustain a corporate responsibility and environmental management system.
- measure performance and establish voluntary environmental numeric goals.
- publicly disclose results associated with these voluntary environmental goals and other environmental aspects of the management system.

As a regular supplier to Charterpoint Ltd we understand that in all likelihood you already meet our requirements. What may be different is the steps you may have to take to establish a formal management system; measure performance; set goals and disclose results. You can find full requirements overleaf.

If you require any assistance or advice in providing these details please contact us and we will be happy to help as best we can.

Thank you for your attention to this important matter.

Yours Sincerely

Chris Huxley-Grantham
Charterpoint Ltd Director

Charterpoint Ltd Supplier Requirements

Please see below our supplier for suppliers regarding a Corporate Responsibility and Environmental Management System, measuring performance, setting goals and disclosing results.

Charterpoint Ltd kindly asks our suppliers to:

1. Sustain a corporate responsibility and environmental management system which identifies significant aspects of suppliers within these matters.
2. Establish programs within the CSR Commitment to control operations related with these matters and confirm compliance with applicable law, regulation and any contractual requirements.
3. Measure performance associated with suppliers environmental aspects including each of the following aspects common to virtually all businesses:
 - a) energy conservation
 - b) greenhouse gas emissions
 - c) waste management and recycling
4. Set environmental goals to achieve positive results associated with significant aspects where applicable, including at least one in each of the three aspects cited above.
5. Publish results associated with environmental goals and any other environmental aspects from the management systems, including any regulatory fines or penalties that may have occurred.
6. Train employees whom are responsible for performing this work.
7. Conduct self-assessments and audits as well as management reviews.

You can find out about how Charterpoint Ltd implements and communicate our CRS Commitment on our website:

<http://www.computer-parts.charterpoint.com/csr-commitment/>

Charterpoint Ltd CSR Commitment